

At Comcast, we're committed to delivering the entertainment and services that matter most to our customers in in your community, as well as exciting experiences they won't find anywhere else. As we continue to invest in our network, products, and services, the cost of doing business rises. Programming fees – the cost associated with carrying the programming our customers demand, especially broadcast television and sports programming – continue to rise each year and are one of our biggest expenses. While we absorb some of these costs, these fee increases affect service pricing. As a result, starting January 1, 2020, prices for certain services and fees will be increasing, including the Broadcast TV Fee amongst others.

Please see the details of these change below.

<b>BASIC SERVICES</b>	Current	New
<b>Broadcast TV Fee</b>	\$8.70	\$13.65
<b>PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION</b>	Current	New
<b>CuriosityStream On Demand</b>	\$5.99	\$2.99
<b>XFINITY TV EQUIPMENT</b>	Current	New
<b>TV Box Limited Basic</b>	\$2.50	\$4.85
<b>TV Box</b>	\$2.50	\$4.85
<b>HD TV Box Limited Basic</b>	\$2.50	\$4.85
<b>CableCARD</b>	\$1.50	\$0.00
<b>MISCELLANEOUS</b>	Current	New
<b>Regional Sports Fee</b>	\$8.00	\$6.75
<b>XFINITY Internet</b>	Current	New
<b>Performance Select</b>	\$71.95	\$55.00
<b>Gigabit</b>	\$106.95	\$100.00
<b>Internet/Voice Equipment Rental</b>	\$13.00	\$14.00

While some prices may increase, we continue to invest in technology to drive innovation. We work hard to bring our customers great value every day and exciting new developments, including:

- Xfinity Stream app included with Xfinity TV has the most free shows and movies
- Apps like Netflix, Pandora, Amazon, and YouTube integrated on our X1 platform and easily accessed using our Voice Remote
- 163,000+ shows and movies on Xfinity On Demand
- Enhanced control of in-home Wi-Fi with Xfinity xFi
- Advanced security with the Xfinity Wireless Gateway
- The fastest Internet speeds in the country
- 19 million Xfinity WiFi hotspots nationwide

We know you may have questions about these changes. If I can be of any further assistance, please contact me. Sincerely,

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