



Tina Harris
Mayor, Town of Erie
645 Holbrook
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Dear Town of Erie Residents,

It is my privilege to present to you the results of the 2017 Town of Erie Community Survey. This scientific, statistically valid survey was conducted to provide you and your neighbors an opportunity to rate your satisfaction with the quality of life in the Town, the community's amenities and satisfaction with local government.

I am pleased to share the Citizen Survey reports that: **94% rate Erie as an excellent or good place to raise children - a rating higher than in comparison communities nationwide ranking #54 out of 355.** 92% rate Erie as an excellent or good place to live and 88% of residents rate their overall quality of life just as positively.

In a continuing upward trend, three quarters of residents positively rate the overall image, or reputation of Erie and the overall appearance of Erie. This is an increase of 11% when compared to 2015. About 7 in 10 residents positively rate the overall sense of community in Erie. 90% would recommend Erie to others and plan on remaining in Erie for the next 5 years.

Residents give positive ratings to the overall economic health of Erie. In fact, Erie ranks #1 when compared to 25 other Mountain Region communities in this same category.

ECONOMIC HEALTH



Ratings for safety in Erie continue to be higher than the national benchmark. Almost all residents feel safe in their neighborhoods (97%) and give high ratings to the overall feeling of safety throughout Erie (94%).

Residents have increased trust in Town government and give positive ratings to the value of services for taxes paid and these ratings are trending up:

TOWN GOVERNMENT



Several mobility ratings are above national averages. Ratings for the availability of paths and walking trails, travel by bicycle, travel by car, public parking and traffic flow are all higher than the national benchmarks. Additionally, Erie residents rank higher than the national average for several aspects of participation:

PARTICIPATION



80% rate the overall customer service provided by the Town as excellent or good. Impressions of contact with Town employees remain strong and are on the rise:

TOWN EMPLOYEES



Results of the 2017 Town of Erie Community Survey provide your Board of Trustees with community-wide feedback on what is working well and what is not. I encourage you to view the complete survey results online at: www.erieco.gov/CitizenSurvey.

This year's survey provides plenty of evidence that Erie remains a great investment. On behalf of the entire Board, "Thank you" for your active role in making Erie, Colorado the best place to raise a family!

It is an honor to serve as your Mayor.

Sincerely,

Tina Harris
Mayor, Town of Erie